

BATHROOM BASINS CARE & WARRANTY



THANK YOU FOR CHOOSING AN IKON PRODUCT

This product has been rigorously tested to extreme measures to make sure it is fit for purpose.

CARING FOR YOUR CERAMIC VANITY

Clean your vanity using the following household products:

- Ajax spray 'n' wipe
- Jif power spray
- Handy Andy

Please follow the above cleaning products instructions. Do not use abrasive cleaners, chemicals, disinfectants, alcohol acetones, hair dyes and any other products that include isopropyl alcohol.

If any of these products do come into contact with your IKON product, please clean it immediately, with the preferred products listed above.

IKON ceramic sinks are hand made and are individually crafted, because of this, product measurements and some visual distortion may be present.



WARRANTY

IKON Commercial Limited (IKON), as a NZ importer, hereby warrants (subject to the exclusions and conditions set out below) to the consumer (the consumer) of the brands of sinkware supplied directly or indirectly by or from IKON that the product (the product) shall be free from manufacturing defects in materials or workmanship for a warranty of 5 years for bathroom sinks from the date of original purchase of the product from IKON or from the retailer (as the case may be). Proof of the purchase date needs to be produced by the purchaser when making a claim.

IKON warrants that in the manufacture and supply of its products only high quality materials and workmanship have been used. If within the warranty period there should be a fault with either materials or workmanship IKON will either (at its sole discretion) repair or replace or refund (up to the original purchase price of the product). Costs incurred in removing the defective product and installing the replacement product remain the responsibility of the purchaser. This guarantee does not cover damage by improper installation, abuse, accident, misuse, excessive wear and tear, negligence, neglect, natural causes eg: water and sunlight, improper care and maintenance, water temperatures in excess of 55°C, humidity and other environmental conditions.

Subject to the below mentioned exclusion and conditions, the obligations of IKON under this warranty shall be limited to either of the following (at IKON's sole option):

1. To without charge repair or replace the defective Product (or the defective parts thereof) and to reinstall the repaired or replaced product (or to pay reasonable costs of installation);

or

2. To refund the Consumer the original purchase price for the defective Products:

AND such repair, replacement or refund shall constitute fulfilment of all of IKON's obligations under this warranty. To the extent permitted by law IKON will not whether by virtue of this warranty or otherwise be liable for and hereby disclaim any liability for any incidental, economic or consequential loss, expenditure or damage, directly or indirectly suffered by the Consumer or any other person in respect to any defect in the Product.

This warranty does not apply if:

1. The Product has been installed, used or cared for in any improper manner or otherwise contrary to any specifications, instructions or recommendations contained in any brochure or materials supplied on the original purchase of the product.
2. Any attempt is made to repair or modify the product in any way by any person without written authority of IKON.
3. Installation of the Product has occurred without regard to the installation instruction provided and full consideration is given to all regulatory codes covering electrical, gas and plumbing installations.
4. That this warranty does not extend to:
 - a) optional glass lids for hobs apart from claims which relate to mechanical or physical damages thereof at the date of purchase;
 - b) light globes of any ages;
 - c) damage to the ceramic glass caused by liquid or solid spillover, lack of maintenance or impact;
 - d) damage to surface coatings caused by cleaning or maintenance using products not recommended by the owners handbook;

(CONTINUED ON NEXT PAGE)

WARRANTY (CONTINUED)

- e) defects caused by normal wear and tear, accident, negligence, alteration or misuse;
 - f) The Product is not in the possession of the original Consumer;
 - g) The Product has been dismantled, repaired or serviced by other than an authorised IKON service person.
5. All stainless steel sinks must be bonded to the general mass of earth. In situations where it is not required for electrical compliance it must be done for the purpose of equipotential bonding.

Any claim under this warranty must be made in writing to IKON (at P.O. BOX 15158, Dinsdale) and must be supported by reasonable evidence of the date of original purchase of the Product and suspected defects in the Product must be

6. A claim under this warranty is not notified in writing to IKON within a reasonable period after the defect in the Product would have become apparent to a reasonable person.

Any claim under this warranty must be made in writing to IKON (at P.O. BOX 15158, Dinsdale) and must be supported by reasonable evidence of the date of original purchase of the Product and suspected defects in the Product must be made available for inspection by IKON or it's authorised representatives.

Nothing in this Product warranty shall override or negative any

statutory right or remedy that may be available to the Consumer under the Consumer Guarantees Act 1993, except where the Consumer has acquired Product for the purposes of business or commercial use.

7. If a service call is required and it is not a result of either faulty materials or workmanship, then IKON or the service agent will charge the customer directly for the service call out. All warranties must go through the approved warranty process. No warranty claims may be expressed or implied by any party other than the warranty claims handler from IKON. Official decisions will always be made in writing once a claim is fully investigated. Please refer to our website for latest updates and warranty conditions.

DISCLAIMER

IKON Commercial Limited, is constantly seeking ways to improve the specifications, design and production of the Product. Alterations take place continually. Whilst every effort is made to produce up to date literature, brochures should not be regarded as an infallible guide to the current specifications, nor does it constitute an offer for the sale of any particular Product.

Product cutouts indicated in our literature are indicative only. Actual examples of the Product only should only be used to define cutout sizes. Distributors, agents and retailers have no authority to bind IKON by any express or implied undertaking or representation.

Ikon ® Commercial Limited

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