

Q. MY PLUG IN MY IKON SINK BASKET (PLUG) DOES NOT SEAL AND RETAIN THE WATER?



A. THERE COULD BE TWO REASONS FOR THIS HAPPENING.

1. The plumber may not have used plumbers putty when installing the sink basket & waste.

Sometimes they use a rubber flange or silicone to seal the waste to the sink. The problem with this is that over time the silicon and waste can move or dissolve especially if there is a waste disposal and eventually will let the water leak between the waste and the sink. To rectify this you must remove the waste, apply plumbers putty to the dry surface and re install the waste. Please refer to how to install a waste in our how to's.

2. After a consistent amount of use the basket (plug) can sometimes become loose.

When it comes loose this will relax the plastic seal under the basket (plug) and let water through. To rectify this you need to tighten the rod and the handle, screwing the rod and handle in opposite directions at the same time to tighten it.



## IF THIS DOES NOT WORK

Remove all five parts, clean and dry and place the plastic seal back in its original position and screw it all back together tightly.